

INSTRUCTIONS FOR COMPLETING APPOINTMENTS:

PRIMARY CARE PROVIDER (PCP), SPECIALIST, AND DENTAL APPOINTMENTS	
SURVEYS	Enter the number of provider surveys conducted for both New and Established Patients for each provider type.
PASS	Enter the total number of providers that were in compliance with the AHCCCS appointment standards (Urgent and Routine).
FAIL	Enter the total number of providers that were not in compliance with the AHCCCS appointment standards.
COMPLIANCE PERCENTAGE	The percentage of providers that are compliant with the AHCCCS appointment standards. This field is automatically populated.

MATERNITY CARE PROVIDER APPOINTMENTS	
SURVEYS	Enter the number of provider surveys conducted with Maternity care providers related to compliance with the AHCCCS appointment standards for initial prenatal care appointments by trimester and risk.
PASS	Enter the total number of providers that were in compliance with the AHCCCS appointment standards for maternity care.
FAIL	Enter the total number of providers that were not in compliance with the AHCCCS appointment standards for maternity care.
COMPLIANCE PERCENTAGE	The percentage of providers that is compliant with the AHCCCS appointment standards for maternity care. This field is automatically populated.

GENERAL BEHAVIORAL HEALTH APPOINTMENT STANDARDS AND REPORT FOR PERSONS IN LEGAL CUSTODY OF THE DEPARTMENT OF CHILD SAFETY (DCS) AND ADOPTED CHILDREN IN ACCORDANCE WITH ARS 8-512.01	
SURVEYS	Enter the number of provider surveys conducted for each behavioral health appointment category.
PASS	Enter the total number of providers that were in compliance with the AHCCCS appointment standards.
FAIL	Enter the total number of providers that were not in compliance with the AHCCCS appointment standards.
COMPLIANCE PERCENTAGE	The percentage of providers that are compliant with the AHCCCS appointment standards. This field is automatically populated.

CONTRACTOR: _____ LINE OF BUSINESS (LOB): _____
DATE SUBMITTED: _____

PROVIDER REPORT		URGENT				ROUTINE CARE			
PROVIDER TYPE		SURVEYS	PASS	FAIL	COMPLIANCE PERCENTAGE	SURVEYS	PASS	FAIL	COMPLIANCE PERCENTAGE
PRIMARY CARE PROVIDER (PCP)	New				#DIV/0!				#DIV/0!
	Established				#DIV/0!				#DIV/0!
SPECIALTY PHYSICIAN	New				#DIV/0!				#DIV/0!
	Established				#DIV/0!				#DIV/0!
DENTAL	New				#DIV/0!				#DIV/0!
	Established				#DIV/0!				#DIV/0!

MATERNITY CARE	REQUEST	SURVEYS	PASS	FAIL	COMPLIANCE PERCENTAGE
1st TRIMESTER	14 days				#DIV/0!
2nd TRIMESTER	7 days				#DIV/0!
3rd TRIMESTER	3 days				#DIV/0!
HIGH RISK PREGNANCY	3 days*				#DIV/0!
Total		0	0	0	#DIV/0!

* within 3 days of identification of high risk by the Contractor or maternity care provider, or immediately if an emergency exists

GENERAL BEHAVIORAL HEALTH APPOINTMENT STANDARDS FOR ACC, ACC-RBHA, ALTCS E/PD, AND DDD CONTRACTORS		SURVEYS	PASS	FAIL	COMPLIANCE PERCENTAGE
BEHAVIORAL HEALTH (BH)	Urgent Need				#DIV/0!
BH	Initial Assessment				#DIV/0!
BH	First Service Following Initial Assessment (Adult)				#DIV/0!
BH	First Service Following Initial Assessment (Child)				#DIV/0!
BH	Subsequent Services				#DIV/0!
BH	Referrals for Psychotropic Medications				#DIV/0!
Total					#DIV/0!

DDD AND CHP ONLY REPORT for PERSONS IN LEGAL CUSTODY OF THE DEPARTMENT OF CHILD SAFETY (DCS) AND ADOPTED CHILDREN IN ACCORDANCE WITH ARS 8-512.01		SURVEYS	PASS	FAIL	COMPLIANCE PERCENTAGE
BH	Rapid Response when a Person Enters Out-of-Home Placement				#DIV/0!
BH	Initial Assessment				#DIV/0!
BH	Initial Appointment				#DIV/0!
BH	Subsequent Services				#DIV/0!
Total					#DIV/0!